

MedMinder Device Instructions For Use

Introduction

Thank you for choosing MedMinder, a fully-connected medication management solution which brings together a smart pill dispenser, a connected app and an integrated prescription refill and home delivery service.

We strongly recommend that you read this instruction manual before using the MedMinder platform. It contains important safety and use information, setup and troubleshooting guidance, and helpful tips about making the most out of your MedMinder experience.

Indications for Use

The MedMinder Pill Dispenser is a wireless communication medication reminder device that is intended to provide alerts to patients and/or caregivers to aid in adherence to pre-determined medication dosing schedules. The device also incorporates wireless technology to enable communication with an emergency call center.

Intended Users and Intended Market

The MedMinder Pill Dispenser is intended to be marketed to patients that desire medication reminders to aid in adhering to their pre-determined dosing schedule. It is recommended that children (<18 years) or adults with cognitive impairment issues use the device with the assistance of an adult (>18 years) caregiver.

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Warnings and Intended Use

PLEASE READ – IMPORTANT SAFETY INFORMATION

MedMinder offers an integrated fully-connected solution, which includes access to a smart pill dispenser (the “MedMinder Device”), a medication management app (both for the member and their caregiver), an integrated prescription refill and delivery service, and 7-day a week member support. MedMinder’s integrated solution assists patients and their caregivers with medication management by sorting and dispensing medicines and providing reminders to take their medicines.

MedMinder’s integrated solution is not a replacement for the guidance of a healthcare professional nor intended to replace an attentive and qualified caregiver, should one be required by the medication recipient.

The MedMinder Device should not be used to dispense medicines that have high dosage sensitivity, that have a narrow therapeutic window, that are used to treat acute conditions or that are used to treat life-threatening events. Even though the MedMinder Device is capable of successfully and accurately dispensing most whole pills loaded into the device on most occasions, MedMinder cannot guarantee the accuracy of medication dispensed during every dispense cycle due to the potential for human error and/or mechanical and software limitations or failures.

Liquid medications and medications that require refrigeration cannot be stored in the MedMinder Device. MedMinder also recommends storing chewable or dissolvable pills, soft gel caps and sticky pills outside of the MedMinder Device. These forms of medication may either stick together due to humidity changes, or disintegrate under pressure leading to unsuccessful dispenses or requiring occasional shaking of the cartridge.

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Be sure to keep track of pills inside the MedMinder Device by size, shape, color, imprint, or form to help ensure that dispensed doses match prescribed doses. If you cannot visually differentiate between the different types of pills you intend to store in the MedMinder Device, do not add those medications to the MedMinder Device.

Keep the original prescriptions or medication chart provided in each tray for reference after loading the appropriate medications into the MedMinder Device.

The MedMinder Device is intended only to be used by a single recipient of medication at one time due to the risk of cross-contamination of various medications loaded into the MedMinder Device (including the risk of residual medication which can remain in the MedMinder Device after all pills have been removed); factory refurbishment is required in order to switch users. If you can no longer be exposed to a medication that was once placed into the MedMinder Device, contact customer service at 1-888-633-6463 for further assistance.

The MedMinder Device is designed to function on a flat and level surface. If it is ever tilted over, subject to motion or vibration or otherwise mishandled, you must open the door with the Pill access key and check to see if medications are in the proper containers before you continue to use the MedMinder Device.

If children or other individuals who may be harmed by gaining unsupervised access to the medications are present, the MedMinder Device should be installed beyond their reach.

If the WiFi connection to the MedMinder Device is not functioning properly, or there is an interruption in your cellular service, the MedMinder solution's notifications may not occur as expected. Additionally, if the MedMinder Device or mobile phone (with the

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associated MedMinder app) are not within audible range, alerts and reminders may not be heard.

If the MedMinder Device is used in a manner not specified in these instructions, the operation and safety of use may be impaired.

Precautions

Storage and Access

- The MedMinder Device should be kept away from humidity and moisture and operated consistently with the technical specifications contained in these instructions. Do not store the MedMinder Device in a bathroom or in direct sunlight.

Refill and Tray Handling

- For replacing loaded trays provided by MedMinder Pharmacy, follow the “Inserting the MedMinder Pharmacy Tray Instructions”.
- For filling the MedMinder with Medication at home:
 - When loading a medication into a tray, make sure only pills are added. Desiccants or any other substances should be kept outside of the MedMinder device.
 - Overfilling a tray can cause the MedMinder Device to not properly close container covers.

Transporting the MedMinder Device

- Do not tip or tilt it with pills on-board as this may lead to mixing

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of pills or failure of the MedMinder Device.

What's in the box

- MedMinder smart device
- AC adapter
- Medication tray
- Pill access key
- *WiFi* guide
- *OR13 Bilingual Instructions*
- Instruction Brochure

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Pill access key is used to manually open the MedMinder Device in order to retrieve your medication in the case of an emergency, such as a power outage, or device failure.

Make sure to keep your Pill access key in a secure location, outside of the MedMinder Device, that is not easily accessible by children or other unauthorized persons or other unauthorized persons.